

## IT Managed File Transfer Middleware Engineer & Cloud P22 – 112

Startdate: Asap  
Location: Brussels + remote  
Duration: Long term

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### CONTEXT

Within the tribe IT Middleware Services, the Managed File Transfer squad is responsible for supporting and maintaining the infrastructure and solutions based on CFT, XFB GW (File Transfer) and Sentinel (File Transfer monitoring), including the necessary tools to support this mission (PGP...).

**In the context of the evolution of this infrastructure, we are migrating our applications to the cloud and we will move our applications to this new setup.**

### DESCRIPTION

- **You will provide support in the migration to the cloud solution.**
- **You will be responsible for the installation and effective running of File Transfers by CFT and XFB Gateway.**
- You will be responsible for the installation and effective running of Sentinel's file Transfer monitoring
- You treat and resolve CFT incidents by diagnosing and determining severity and priority and deciding what actions to take to restore the service.
- You prepare, document and execute changes in accordance with internal procedures and in relation to the various stakeholders and clients.
- You verify the correct execution of these change requests and, if necessary, you implement a backup plan.
- You participate in the validation of the monitoring and the procedures and exercises of "Disaster Recovery".
- You ensure support for applications outside normal business hours
- You create and maintain the up-to-date documentation in collaboration with the squad.
- You are involved in maintaining and improving operational quality.
- You will have regular contacts with the teams of the other technical fields, BP<sup>2</sup>I, ITG, Helpdesk, the different Business Lines of the bank and the external suppliers.

## **LANGUAGE KNOWLEDGE REQUIRED**

- Fluent in Dutch **or** French
- Good in English

## **TECHNICAL EXPERIENCE REQUIRED**

Mandatory:

- At least 3 years in MFT infrastructure
- Cloud solutions (IaaS, PaaS using Kubernetes, Docker)
- The knowledge of CFT/XFB gateway on Windows and / or Linux
- Technician and strong interest in support activities.
- Experience in managing incidents and problems is an added advantage.

Preferable:

- Knowledge of Axway Sentinel (Monitoring tool for File Transfer)
- Operational knowledge of the mainframe, including ISPF, JCL and REXX

## **BUSINESS EXPERIENCE REQUIRED**

Mandatory:

- Experience with working in a complex organization

Preferable:

- Experience in the banking sector
- Be able to work in Agile way of working

## **SOFTSKILLS REQUIRED**

- Team player
- Making good documentation comes natural
- Quick self-starter with a pro-active attitude
- Good communication and influencing skills
- Good analytical and synthesis skills
- Autonomy, commitment and perseverance
- Ability to work in a dynamic and multicultural environment
- Flexibility (in peak periods extra efforts may be required)
- Stress resistant
- Customer minded and can translate technical issues into non-technical explanations
- Always conscious about continuity of services
- Very good team spirit and share your knowledge and experience with other members of the team
- Client-oriented, analytical, initiative oriented and able to work independently
- Flexible and ready to provide support outside of Business hours (on-call)
- No problem taking responsibility